Olha Luhova Business Consultant



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Change is a difficult process and requires management experience.

Managerial competencies

- Project management
- Own business
- Facilitation work with groups
- Management of a public organization

System tools and software

- Facilitation tools
- Detailed knowledge of ERP-systems: ODOO, SAP, 1C
- Methodology of development and implementation of systems in organizations of different types
- Construction and reorganization of business processes of enterprises and organizations

Social and specific experience

- Author of the transformational business game "УПС! Управління посправжньому" (Real management)
- Volunteering in the field of assistance to ATO participants knowledge of social infrastructure, legislation and problems of veterans.
- Establishment, development and operation of several public organizations.

Work Experience

My work experience can be divided into 3 blocks:

- <u>Independent of tools projects, ODOO implementation, volunteer projects, own</u> <u>business (December 2013 - present).</u>
- SAP projects (January 2004 July 2013). FI-CO consultant, project manager
- 1C projects (May 1997 December 2003). Developer, implementation consultant

Education History

- Kyiv State University T.G. Shevchenko, Faculty of Geology. 2001
- Mastery of Facilitation. Modern approaches in working with a group. Facilitation Park. 2019
- The role of a leader in the process of company development. Kmbs. 2018
- PEP. Personal Efficiency Program. IBT. 2006
- Basics of Project Management. Academy of Project Management. 2005
- Basics of project management. IT Academy. 2004

Tool-independent projects, volunteer projects, own business

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Jan 2019 - the present time	 SOLab Company (own) Implementation of Odoo for public organizations and charitable foundations (from 24/02/2023 we implement Odoo more than 15 organizations) Conducting strategic sessions for such organizations as Doloni Dotyk, NGO "Ukrainian Association Odoo", Nova Kraina, Open University of Maidan, LGBT-Military Conducting transformation games. Creating a set of games for the transformation of business and personality. Business consulting. Selection of software solutions for enterprises. Implementation of Odoo for small and medium business companies in the areas of services, manufacture, SCM Implementation of Odoo for public organizations. Creation of standard branch decisions (beauty salons, services).
Jun 2017 - the present time	 Chairman of the NGO "Ukrainian Association Odoo" Create Odoo-school for business analysts and developers Analysis, adaptation for the local market ERP Odoo Establishment of the public organization "Ukrainian Association Odoo". Create and lead Telegram channel OdooChatUA
Jun 2017- Jul 2017	 Business analysis and formalization of IT system selection criteria for public organizations in the NGO "Public Hub"
Nov 2015 - Jan 2017	 ICF "Clean sky" Creation of the Center of the help to participants of anti-terrorist operation in the Kiev regional state administration from ICF "Clean sky" Creation of a Call Center for veterans and their families for the project ATO Assistance Center (integration of bitrix24 with IP-telephony, system setup, user training). Organizing a strategic session for veterans, volunteers and their families.
Mar 2015 - Nov 2015	 Automation of management processes Volunteer military industry (integration of 1C and online store, setting up accounting processes). Accounting system in integration with the site for CF Sisters of Victory.
May 2014 - Mar 2015	• Logistics of volunteer assistance in the anti-terrorist operation zone.
Dec 2013 - Apr 2020	 Member of the NGO "Nova Kraina". I was one of the founders and coordinators of Avtodozor, developed coordination mechanisms, took part in actions as an ordinary participant, coordinated actions.

Facilitated strategy sessions

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LGBT Military

• Strategic session for the development of the organization in August 2024

Open University of Maidan

• Facilitator and coach in 3 groups in the project Work in Tech, Dec 2022 - Nov 2023

NGO "Gender creative space"

• Digital security training, Nov 2022

Belhorodka United Territorial Community

• Co-facilitator in a strategic session on defining the problems and needs of the community. May 2021.

Volunteer initiative "Dolony Dotyk"

- Strategic session for the development of the organization in January 2024
- Strategic session for the renewal of the organization's activities in January 2022
- Development of sections of the organization's charter and plan of events for Feb 15-16, 2020
- Determination of values and roles of team members Nov 22, 2019

NGO "Civic Platform "Nova kraina"

• <u>Assistance in holding a strategic session held as part of the Novaya Kraina Expert Meeting on</u> January 20, 2020

Ukrainian Odoo association

• Strategic session on creating an Odoo school with BA Base and Dev Base courses, Apr 2023 Organization and holding of a series of strategic sessions, meetings and events during 2017-2019:

- <u>Marketing and PR of the Ukrainian Odoo Association</u>. Sep 20, 2019
- Discussion in a free format on the topic "How to earn with ODOO" Sep 9, 2019
- About marketing and PR, Sep 20, 2019
- Open meeting of the Council of the GO Sep 6, 2019
- <u>Open Meeting of the Council</u> Aug 16, 2019
- <u>Open meeting of the association board. Regulations and direction of the higher education</u> <u>institution</u>, Aug 2, 2019
- Update of the association's action plan Jul 06, 2019
- Meeting ODOO in UA, Jul 20, 2019
- Constituent assembly, Nov 18 2017
- Link to the documents of the installation strategy sessions for Odoo-UA

Forum "Business Case Study" Vinnytsia

• Carrying out case analysis by Plombir Web studio Okt 04, 2019 Vinnytsia

Center for assistance to ATO participants in Kyiv region

• Strategic session for veterans, volunteers and family members of participants of the ATO of Kyiv region in January 2016

Business Analyst Experience

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SAP - projects January 2004 - July 2013

Key tasks	 Collection and processing of information about business processes in enterprises. Creating a concept of change in business processes. Creation of technical documentation for all stages of the project Perform system settings Testing User training. Creating instructions for users Preparation and holding of presentations. Project management
Projects	 Feb 2013 - Jul 2013. Bash TransGas LLC. SAP ERP FI consultant Nov 2012 - Jan 2013. LLC "MIX". SAP ERP FI consultant Sep 2011 - Feb 2012 Soft Rating Consult LLC. Project Manager. Apr 2011 - Sep 2011. Kvazar-Micro LLC. Lead consultant for SAP R/3. Aug 2007 - Dec 2010. ICT-PmiK LLC. Lead consultant for SAP R/3. FI Feb 2007 - Aug 2007 Incom Corporation. SAP R/3 Consultant. FI-AA for Data-Group Dec 2005 - Jan 2007 SIBIS LLC. SAP R/3 Consultant. FI, CO Jan 2004 - Nov 2005. Intercar Ukraine Ltd., importer of VW cars. Business consultant.

1C - projects May 1997 - December 2003

Projects	 Mar 2001 - Dec 2003 "Intercar Ukraine Ltd.", importer of VW cars. Programmer 1C Aug 2000 - Mar 2001 Rainbo Pharmaceutical Company. 1C programmer, system administrator Dec 1999 - Aug 2000 Trigram LLC Pharmaceutical company. Programmer, system administrator May 1997 - Dec 1999 Arthur-K LLC Pharmaceutical Company. Programmer
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